



Performance Analysts and Consultants

May 4, 2011

1:30 - 3:30pm

OB2 Lookout Room 4th Floor

TIME	TOPICS	INTENDED OUTCOME	SPEAKER
1:30 - 1:40	Welcome <ul style="list-style-type: none">• Introductions• Announcements		Bob Bartusch
1:40 - 2:30	Boeing Lean Training Update <ul style="list-style-type: none">• Panel Discussion	<ul style="list-style-type: none">• Sharing• Q&A	Baird Miller Bob Bartusch Crystal Hart Cyndee Baugh Eden Teachout
2:30 - 3:00	<u>Conducting Voice of the Customer Focus Groups</u>	<ul style="list-style-type: none">• Idea Sharing	Jeffrey Showman
3:00 - 3:30	<u>Correctional Industries Lean Practices</u>	<ul style="list-style-type: none">• Practical Application	Jeannie Miller <i>Statewide Lean Operations Manager</i>

Next meeting: July 13, 2011